

Open Lines

September 2011



Dependable service since 1910

Diana Coleman Vice President and General Manager



EXTRA! EXTRA!
Read all about it!

Get your choice of:

With any new High-Speed Internet Service.

Get your choice of an iPod Touch or Wi-Fi Kindle!

Contact Us Today!

503.845.2291 | www.mtangel.com

3G Wi-Fi Kindle



8GB iPod Touch



*Offer is for new high-speed Internet customers only and ends September 30, 2011. Requires a two-year commitment. Early termination fees apply. All trademarks are the property of the respective trademark owners. Certain taxes, fees and restrictions apply.

Remember To Secure Your Wi-Fi!

You have probably heard the story about the man from Florida whose wide open wireless signal was pirated by porn offenders. Unfortunately, the owner of the wireless router did not have the router locked or secured and was accused by authorities of a horrible crime. Luckily authorities found those involved in the horrendous act at a marina more than two city blocks away. 503.845.2853

Most of us who live in rural communities never dream that someone would want to use our wireless signal to do illegal things and that we could be an unknowing accomplice. We assume our identity is protected from theft by steps we have taken to secure our credit and banking information not realizing we may be vulnerable in another area.

The use of Wi-Fi (a wireless router) in your home or business is great since it allows you to access the Internet via your laptop. It also gives you the ability to stream movies directly to your PC or Television.

Mt. Angel Telephone's wireless router includes a CD with installation instructions and part of that install includes protecting your router with a password. This password locks or prevents your wireless signal from being pirated by others in your neighborhood or by those just passing through our Bavarian Village. A guest in your home or business, and yes even kiddos home from college who want to access the Internet via their laptop or smart phone will need your permission to do so.

As with any username or password it is recommended you create strong ones by using numbers, letters, symbols, and punctuation. These should also be changed often making it harder for someone to hack into your system. To help you learn more about strong usernames and passwords click on Mt. Angel Telephone's website, www.mtangel.net and then to Website Compass magazine. There are many informative articles, tutorials and answers to frequently asked questions that will help you understand the Internet. All Mt. Angel Telephone Internet customers receive this magazine FREE!

Do You Have A Winning Number?

Congratulations to Joyce Howard and Terel Therkelsen for finding their telephone number in the last issue of Open Lines. They had a credit issued to their account. Once again five numbers are interspersed among the articles in this issue. Call or stop by to claim a credit on your next telephone bill. Winners will divide a \$25 credit. Please contact us by September 23 to claim your share.

Pay & Win!

Here's our thanks to you - all customers that maintain a current balance and pay bills on time are entered in a drawing for a gift basket valued at \$30. Simply pay your bill by the 15th of the month and you will be entered in the contest. Good Luck!

May Winner: Jeff & Linda Butsch

June Winner: Carmen Torres

July Winner: Robert & Rosemary Meier

Extra! Extra! Read all about it!



**Upgrade your
Internet or
add Wi-Fi, or
SecureIT and
be entered to win
a laptop computer.***

Offer ends September 30, 2011.

Is your family ready for the pace of another busy school year? These days, students need more than paper and pencils to get ready for school. To stay on top of busy schedules, they need powerful tools to keep them connected to the world around them. 503.845.6798

Have kids in college? Internet also makes it easier to stay in touch with them, thanks to the ability to exchange photos and videos via e-mail.

We can help with affordable high-speed Internet service. Upgrade your Internet speed and be entered to win a laptop computer!

*Odds of winning is contingent on the number of entries.



SecureIT Plus™
Complete. Computer. Protection.

Ultimate Security Software

SecureIT Plus is an automatic PC security solution that takes care of all threats and updates with no work on your part. SecureIT Plus is great for PC users who just want to enjoy their computer with little interruption.

SecureIT Plus Features

- Anti-Virus
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- 24/7 Technical Support
- Hard Drive Maintenance
- Parental Controls
- Guaranteed Protection

Only **\$5.95** Per Month!

Call Today to Order
503-845-2291!



Mt. Angel Telephone - 155 North Garfield Street in Mt. Angel Oregon - www.mtangel.net - sales@mtangel.net



I Was Just Wondering...?

What is a 900 Block?

The 900 Block prevents a 900 number from being dialed. Examples of 900 numbers are psychic hot lines, soap opera lines, and adult chat lines. As an example, some adult websites will disconnect the line and then dial a 900 number using your phone number. During the month of September, we are offering **free installation of 900 blocking** so give us a call at 503.845.2291 and sign up before September 30. For a detailed explanation of the 900 calls, see page 10 of the North Willamette Valley directory. 503.845.7576

I've heard people talk about social engineering with respect to computer security, but I'm confused by the term. Could you explain what it is and give a few examples?

In computer security, social engineering is a term that describes an intrusion by a hacker that relies on human interaction and manipulation to steal information. This may

involve obviously valuable information like usernames and passwords. Or it could be seemingly harmless details (like where you went on vacation or the name of your first pet) that hackers want in order to send you highly targeted spam or try to hack into your accounts.

There are many different social engineering tactics, and these attacks can be done over the phone, in person, or online. Here are two examples of what social engineering hackers may do:

- Pretend to be someone from an Internet service and ask for your password in order to “test the service.”
- Look at your profile on social networking sites like Facebook to extract tidbits of information that could lead to the answers to your “secret questions” on secure websites. These questions are ones like “What is your mother’s maiden name?” that are used if you cannot remember your username or password.

To avoid falling victim to social engineering, be diligent about your privacy settings on social networking sites and make sure the answers to your “secret questions” aren’t revealed by your profiles or pictures. In addition, don’t blindly accept friend invites; review each one carefully. Hackers set up phony social networking profiles and you don’t want to accidentally become friends with them! 503.845.7560



Mt. Angel Telephone Offers DirecTV

Mt. Angel Telephone is your local authorized DirecTV provider. The best entertainment is on DirecTV – America’s #1 television in High Definition.

Exclusive sports, award-winning movies, all your favorite shows with the very latest in HD and DVR technology. Powerful, Easy, and Affordable.

Don’t settle for cable! Only DirecTV, American’s #1 Satellite Television Service, offers you all this:

- More HD channels than anyone
- #1 customer satisfaction rating 8 years running over cable and Dish
- More sports in HD than cable or Dish
- More exclusive sports packages (NFL Sunday ticket, NASCAR Hot Pass, NBA, MLS, MLB + more!)
- Exclusive Hispanic Mas package
- 100% digital picture and sound
- 99.9% dependable signal rain or shine
- Local channels included with every package
- Professional installation
- No taxes or local fees
- Prices start at \$29.99/mo

To order call 503.845.2291



Mt. Angel Telephone Co-Sponsor’s Oktoberfest Road Race

It’s time to dust off your lederhosen and dirndls and put on your running shoes for the 2011 Oktoberfest Road Race. Come out and join more than 800 participants at this year’s event. 503.845.9697

The 2011 Oktoberfest Road Race is September 18. The Mt. Angel Family Medicine Oktoberfest 1 Mile Kid’s Run will begin at 10:15 AM. The 5K run/walk and 10K run begins at 9:00 AM at Humpert Park on Alder Street. The mostly flat course offers beautiful views of our Bavarian Village and the surrounding countryside. Custom designed awards will be given to the top three male and female finishers in all races. Prizes also include age group ribbons, raffle drawings and t-shirts.

For complete details, pick up an application form at Mt. Angel Telephone or visit the race website at: www.racenorthwest.com/oktoberfest.html

Mt. Angel Telephone is a proud sponsor of this event. Matt Bauman is chairperson and can be reached at 503.910.7060.

“Keeping You Connected” Draws A Big Crowd

Our annual customer appreciation day was held August 19 and declared a resounding success by the hundreds that were in attendance! Many thanks to all the service clubs & organizations that participated. The Mt. Angel Police Department’s Bike Rodeo provided free bike helmets and safety training to more than 150 children.

Special thanks to volunteers from the JFK football team and Missionaries of the Holy Spirit and the City of Mt. Angel for their tremendous support! This event seems to get bigger each year and *Keeping You Connected* is a great way to describe our Bavarian Village. Thank you Mt. Angel for giving us the opportunity to serve you for the past 101 years!



Our mission is to provide superior service, which exceeds customer expectations, through an empowered, motivated, customer-focused team of employees.

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